

Customer Advisory - Mandatory Pre-Shipment Compliance for Charity & Humanitarian Aid Cargo, Diplomatic Cargo, Government Cargo, and Tax-Exempt Cargo into Papua New Guinea & Solomon Islands

22 May 2026

Dear Customer,

Swire Shipping wishes to highlight the critical importance of ensuring that all relevant import documentation, approvals, and tax exemptions are in place before the cargo is dispatched from the origin port to Papua New Guinea & Solomon Islands.

This requirement is especially important for the following cargo types:

- Humanitarian Aid and Charity cargo
- Any cargo being shipped to a Papua New Guinea or Solomon Islands Government Agency
- Non-Governmental Organisation (NGO) shipments
- Any cargo requiring duty/tax exemptions or special permits.

Any cargo arriving into Papua New Guinea or Solomon Islands without the appropriate approvals in place will not be customs cleared upon arrival. Such cargo will remain at the terminal under storage until all permits and exemptions are processed and approved, resulting in storage and container detention charges, as well as operational disruptions and delays to your supply chain.

Please note the responsibility for obtaining the required approval/s lies with the cargo importer or consignee, and Swire Shipping will not be liable for any terminal storage or related charges that may arise where required customs clearance, tax exemptions or approvals are not in place at time of container arrival. All such charges will be for the account of the consignee on the Bill of Lading.

Further, cargo that remains unclaimed after 30 days of arrival may be considered as “abandoned” by the Papua New Guinea Customs Service (PNGC) and Solomon Islands Customs and Excise Division (SICED). In such cases, the relevant Customs authority may take control over imported goods and direct them for public auction or private sale, donation (where permitted), or destruction (if required by regulation or condition of goods).

For any additional information or clarification, please contact pg.imports@swireshipping.com.

Regards,

Swire Shipping Pte Ltd

Papua New Guinea & Solomon Islands